

CURRICULUM VITAE

VULLNET MUAREMI

IT Systems Administrator | IT
Operations & Technical
Support Specialist

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Languages:

- **Albanian:** Native
- **Macedonian:** Proficient
- **English:** C1 Proficiency

Professional Summary

IT Systems Administrator with 5+ years of experience in system administration, virtualization, networking, and enterprise technical support. Proven background in modernizing IT infrastructures, deploying secure Windows Server environments, optimizing networks, and implementing cloud and backup strategies. Skilled in managing Hyper-V/Proxmox virtualization, Microsoft 365/Azure services, firewalls, NAS-based disaster recovery, and VoIP systems.

Recognized for improving security, reducing operational costs, and delivering reliable IT solutions in enterprise and healthcare environments. Currently progressing toward Head of IT responsibilities.

Seeking opportunities as an IT Systems Administrator, IT Operations Engineer, or Technical Support Specialist within an international or cloud-focused environment.

Core Technical Skills

Systems & Servers: Windows Server 2019 - Active Directory, Group Policy, DHCP

Virtualization: Hyper-V, Proxmox, VMware hypervisor

Networking: Mikrotik routers/switches, Sophos XGS firewall, Grandstream Wi-Fi/VoIP

Security: Kaspersky Endpoint centralized administration

Cloud Platforms: Microsoft Azure fundamentals, Microsoft 365, Google Workspace

Backup & Disaster Recovery: NAS (OpenMediaVault), DR planning

Development/Tools: HTML5, CSS3, JavaScript, C#, ASP.NET MVC 4, WordPress

Databases: Microsoft SQL Server (SSMS), MySQL (phpMyAdmin)

Other Tools: Slack, Plesk, cPanel

Professional Experience

Technical Support Specialist & IT Associate

Public Health Institution "Dr. Ferid Murad", Gostivar

Jul 2018 – Jan 2019; Feb 2020 – Present (Head of IT – starting Aug 2025)

- Modernized the entire IT infrastructure by introducing server-based architecture, virtualization, and centralized management.
- Upgraded obsolete copper/coax network into high-speed optical fiber backbone with manageable switches, firewalls, and secure access points.

- Implemented PACS, eliminating film radiography and improving diagnostic workflow and accuracy.
- Introduced LIS to centralize laboratory operations and reduce human error.
- Deployed organization-wide antivirus with centralized monitoring and reporting.
- Migrated communication system from PSTN to VoIP, significantly reducing costs and increasing reliability.
- Replaced analog CCTV with modern IP-based video surveillance.
- Designed and deployed NAS-based backup and disaster recovery strategy for critical systems.
- Created and maintained technical documentation, and provided L1–L3 support across all departments.

Sys Admin & Technical Support Specialist

HASELT DOOEL, Skopje

Feb 2019 – Feb 2020

- Maintained and improved company network, servers, and virtualization infrastructure.
- Provided L2/L3 support for internal teams and external clients.
- Managed domain hosting, DNS, email systems, and SSL certificates.
- Supported cloud and on-prem servers across various projects.
- Mentored interns in cloud technologies and system administration.

Certified Pharmacy Technician (CPhT)

Public Health Institution “Dr. Ferid Murad”, Gostivar

Aug 2008 – Jun 2018

- Handled medical inventory, procurement processes, and digital record keeping.
- Ensured compliance with healthcare standards.

Education

Academy for Professional Web Developer and Cloud Engineer for Enterprises

Seavus Education and Development Center, Skopje

2012 – 2013

Bachelor of Computer Science

South East European University, Tetovo

2003 – 2007

Secondary Medical School - Pharmacy Technician Program
Secondary Medical School "Nikolla Shtejn", Tetovo
1999 – 2003

Certificates

- Microsoft Certified Professional: Programming in HTML5 with JavaScript and CSS3 (2013)
- Certified Pharmacy Technician (CPhT), State Licensed (2008)